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THE SITUATION IN THE RUSSIAN FEDERATION IN THE QUALITY FIELD

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Unfortunately, the Russian Federation has no any officially published documents state quality direction for whole country, promote national quality approach or consider a quality problem. There are some reasons of that situation.

In the administrative-command system of the Soviet Union the supply and demand had been the subjects of state planning, there was no competition between manufacturers. Consumers could not choose between one or another manufacturer, because they actually had no choice and had to buy what they were suggested. The artificial market simulation not only interfered, but had the opposite meaning then the philosophy of quality [1].

Quality of consumer's goods was accordance to standards in conditions of planning-distribution system. It is still the main idea of Russian managers and producers. It keeps them thinking that parameters of quality are stated by government or manufacturers. Orientation on costumers, continuous improvement, process approach, involvement of employees, social responsibility are integral principles of business abroad [1]. These principles are artificially stated in Russian companies. On the one hand, Russian company's managers understand necessity of changes in business's philosophy, on the other hand, there is plenty of barriers: lack of knowledge, incomprehension and resistance of workers, colleagues and partners.

Situation slowly changes last years. The Russian Federation meets clear progress in the field of quality. There are more and more publications connected with quality in the press. Also, a certain amount of local

government bodies through the Russian Federation have implemented quality management system, for instance: Shatarsky municipal district of Moscow region, Administration of the Yaroslavl region, the Authorities of the Chuvash Republic, the Administration of Rostov-on-Don, the Administration of Novy Urengoy, the Administration of the municipal formation "city district Dzerzhinsky" (Moscow Region), Administration of the city Bataysk (Rostov region), the City Duma of Shahty (Rostov region), Administration of Tyumen, Nekrasovskiy district of Yaroslavl, the Administration of the city Gusev (Kaliningrad region), Dzerzhinsky district of Kaluga region, Stupino municipal district of the Moscow Region, the Ministry of Economic Development and Trade of the Russian Federation [2].

Conception of national policy of Russia in the field of quality of products and services

In 2002, Gosstandard in association with the Ministry of Economic Development and Trade of the Russian Federation and the Ministry of Industry Science and Technology by instructions of the President of the Russian Federation developed the project of Conception of national policy of Russia in the field of quality of products and services.

There were stated the main directions of the national policy in the field of quality of products and services [3]:

"Promotion of ideas and stimulation of quality of products and services; Widespread adoption of effective quality systems and advanced techniques of quality management on enterprises; The policy of creating organizational and technical environment conditions for increasing and improvement the safety of products and services; The accounting policy of quality factors of products and services in development and decision-making in the field of economy".

The future of the project of Conception of national policy of Russia in the field of quality of products and services is unknown.

The Russian Federation legislation related to quality

State control of the quality of products is made by legislation and regulation.

Federal Law 184-FZ. On technical regulation regulates relations arising in [4]:

"development, adoption, application and execution of mandatory requirements for products or related processes of design (including survey), manufacturing, construction, installation, commissioning, operation, storage, transportation, marketing and utilization;

development, adoption, implementation and execution of voluntary requirements for products, processes of design (including survey), manufacturing, construction, installation, commissioning, operation, storage,

transportation, marketing and utilization, executing of works or rendering of services;

Conformity Assessment".

The Civil code of the Russian Federation regulates relations in the sphere of product's quality: quality of product, guarantee of quality, assessment of product's quality [5].

Law of the Russian Federation of 07.02.1992 N 2300-1 (Ed. By 07.13.2015) "On Protection of Consumers' Rights" regulates relationships between costumer and manufacturer; states costumer's rights to purchase goods of proper quality and safe for life, health, property of costumers and environment [6].

Official bodies engaged with quality

Federal Agency on Technical Regulating and Metrology is included in the system of federal executive bodies of the Russian Federation and is under jurisdiction of Ministry of Industry and Trade of the Russian Federation.

Federal Agency on Technical Regulating and Metrology realizes the functions on rendering state services, administration of public estate in the field of technical regulating and metrology. Federal Agency on Technical Regulating and Metrology carries out the licensing of activity with respect to manufacture and maintenance of measurement instrumentation and also implements the functions on the state metrological control and supervision until there are changes in the Russian Federation legislation. Federal Agency also controls and supervises the compliance of mandatory requirements of state standards and technical regulations until the Government of the Russian Federation makes the decision on delegating these functions to other federal executive authority [7].

Russian Research Institute for Certification JSC carries out research, methodological and advisory activities in the field of standardization, certification, accreditation and quality management [8].

As it was shown, the situation in the Russian Federation in the field of quality is still poor. However, it is slightly changing. The author believes that the main contribution to quality development in the Russian Federation will be done not from the top, by central government, but from the bottom, by local government authorities and entrepreneurs.

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