

Employment of Quality management students

The subject of our report is Employment of Quality management students. Who is such manager? This specialty becomes very popular, it covers a large number of the directions in the different industries. The specialist in quality management is necessary both in production, and in services.

It is known that in the modern world there is a big competition and each organization seeks to improve quality of all production phases of goods and services.

All this caused relevance of a subject of our research. The purpose of our research – to study and analyse a real situation of employment of specialists in quality management. Due to this aim two research tasks have been solved:

1. In what places can graduates of Quality management work?
2. What competences will be required from the graduate at real working place?

During our research we carried out the analysis of Tomsk labor market and revealed that the specialty «Quality management» is demanded. The graduate can get a job of the enterprises of any profile from machine-building, light industry, educational institutions and services sector and leisure. For example, we found such vacancies as the HR manager, the specialist in document flow, the specialist in management, the specialist in service of individuals, the HR specialist, the director of a shop.

Our following task was to analyse the requirements and to compare them to competences which we will possess by the end of training. Requirements say that the expert in quality should possess such skills as introduction of Quality Management System at the enterprise and control; consultation of staff on all questions; control of changes in standards; drawing up reports for the management; carrying out internal audits; to provide introduction training for new employees; skills of knowledge of the computer at the level of the advanced user; conducting personnel office-work; analysis of the market of production and services; to participate in negotiation and to hold presentations; knowledge of strategy and tactics of carrying out the correcting and preventive actions directed on improvement of quality of processes; to diagnose the reasons of emergence of problems.

In the course of our training the graduate can get all these skills. We decided to ask students of 4 courses, whether they possess all competences which are required for employment. Having studied the list of 100 % of students told that they possess these skills. The only minus consists that students have not enough practice.

Thus we came to a conclusion that in labor market of the city of Tomsk for our specialty there is enough vacancies. And to get a job is not so difficult if students have enough experience.

After carrying out the analysis, we can draw a conclusion that the demands made by the employer and skills which are received by graduates of TPU coincide. And it means that the employed graduates shouldn't experience any difficulties.

References

1. Jeffrey K. Liker, Michael Hoseus 2004. P. 320.

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